FC Safety Shield Privacy Policy

Effective Date: 10/09/2025
Last Updated: 10/09/2025

Introduction

FC Safety ("we," "us," or "our") is committed to protecting your privacy and personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the FC Safety Shield system, including our NFC-powered safety asset management solution, related mobile applications, web platforms, and services (collectively, the "Service").

Please read this Privacy Policy carefully. By using our Service, you agree to the collection and use of information in accordance with this policy.

Information We Collect

Personal Information

We may collect personally identifiable information that you provide directly to us, including:

- **Contact Information:** Name, email address, phone number, company name, job title
- **Account Information:** Username, password, user preferences, and account settings
- **Professional Information:** Company affiliation, role, department, supervisor information
- **Communication Data:** Messages, feedback, and correspondence with our support team

Usage and Technical Information

When you use the FC Safety Shield system, we automatically collect:

- **Device Information:** Device type, operating system, browser type, unique device identifiers

- **Usage Data:** Features accessed, time spent using the Service, click patterns, navigation paths
- **Location Data:** GPS coordinates when conducting inspections (geocoded compliance verification)
- **NFC Interaction Data:** Tag scan timestamps, inspection completion data, asset interaction logs
- **Performance Data:** System response times, error logs, technical diagnostics

Safety and Compliance Data

Our Service collects information related to safety asset management:

- **Inspection Records:** Inspection dates, times, results, and inspector identification
- **Asset Information:** Safety equipment details, expiration dates, maintenance schedules
- **Compliance Status:** Regulatory compliance data, audit trails, violation reports
- **Supply Chain Data:** Inventory levels, reorder requests, vendor information

Automatically Collected Information

- **Log Files:** IP addresses, browser type, internet service provider, date/time stamps, referring/exit pages
- **Cookies and Tracking:** Session cookies, preference cookies, analytics cookies (see Cookie Policy below)

How We Use Your Information

We use the collected information for the following purposes:

Service Delivery

- Providing and maintaining the FC Safety Shield system
- Processing NFC-based inspections and generating compliance reports
- Managing user accounts and authentication
- Facilitating supply reordering and inventory management
- Sending expiration notifications and compliance alerts

Safety and Compliance

- Monitoring safety asset compliance across your organization
- Generating regulatory reports and audit documentation
- Escalating out-of-compliance situations to appropriate personnel
- Maintaining inspection history and compliance records

Communication and Support

- Responding to customer service requests and technical support
- Sending service announcements and system updates
- Providing training and educational materials
- Communicating about new features and improvements

Business Operations

- Analyzing usage patterns to improve our Service
- Conducting research and development for new features
- Performing data analytics for service optimization
- Ensuring system security and preventing fraud

Legal and Regulatory Compliance

- Complying with applicable laws and regulations
- Responding to legal requests and court orders
- Protecting our rights and preventing misuse of our Service
- Conducting audits and investigations as necessary

Information Sharing and Disclosure

We may share your information in the following circumstances:

Within Your Organization

- With authorized personnel in your organization who need access for safety compliance purposes
- With supervisors and managers for compliance reporting and escalation
- With designated safety officers and compliance teams

Service Providers and Partners

- Third-party service providers who assist in delivering our Service (cloud hosting, data analytics, customer support)
- Payment processors for subscription and billing management
- Technology partners who provide infrastructure and security services

Legal Requirements

- When required by law, court order, or government request
- To protect our rights, property, or safety, or that of our users
- In connection with legal proceedings or investigations
- To comply with regulatory requirements and safety standards

Business Transfers

- In connection with a merger, acquisition, or sale of assets
- During due diligence processes (with appropriate confidentiality protections)
- To successors in interest who agree to honor this Privacy Policy

With Your Consent

- When you explicitly consent to sharing for specific purposes
- For marketing or promotional activities (only with opt-in consent)

Data Security

We implement appropriate technical and organizational measures to protect your information:

Technical Safeguards

- Encryption of data in transit and at rest
- Secure authentication and access controls
- Regular security assessments and penetration testing
- Monitoring for unauthorized access and suspicious activity

Organizational Measures

- Employee training on data protection and privacy
- Access controls based on job function and need-to-know
- Incident response procedures for data breaches
- Regular review and update of security policies

NFC-Specific Security

- Secure NFC tag authentication to prevent tampering
- Encrypted communication between tags and devices
- Validation of inspection location to ensure authenticity

Data Retention

We retain your information for as long as necessary to provide our Service and comply with legal obligations:

- **Account Information:** Retained while your account is active and for [X years] after deactivation
- **Inspection Data:** Retained for [X years] to meet regulatory compliance requirements
- **Compliance Records:** Retained according to applicable industry standards and regulations
- **Communication Data:** Retained for [X years] for customer service and legal purposes

You may request deletion of your personal information, subject to our legal and regulatory obligations.

Your Rights and Choices

Depending on your location, you may have the following rights:

Access and Control

- **Access:** Request access to your personal information
- **Correction:** Request correction of inaccurate information
- **Deletion:** Request deletion of your personal information

- **Portability:** Request a copy of your data in a portable format

Communication Preferences

- **Opt-out:** Unsubscribe from marketing communications
- **Notification Settings:** Control compliance alerts and system notifications
- **Communication Channels:** Choose preferred methods of contact

Data Processing

- **Objection:** Object to certain types of data processing
- **Restriction:** Request restriction of processing in certain circumstances
- **Consent Withdrawal:** Withdraw consent where processing is based on consent

To exercise these rights, contact us at [privacy@fc-safety.com].

International Transfers

Our Service may involve international data transfers. We ensure appropriate safeguards are in place:

- **Adequacy Decisions:** Transfers to countries with adequate data protection laws
- **Standard Contractual Clauses:** EU-approved contractual protections
- **Certification Programs:** Participation in recognized privacy frameworks
- **Explicit Consent:** Your consent for transfers in specific circumstances

Children's Privacy

Our Service is not intended for individuals under 18 years of age. We do not knowingly collect personal information from children. If we become aware that we have collected information from a child, we will take steps to delete it promptly.

Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience:

Types of Cookies

- **Essential Cookies:** Required for basic functionality

- **Performance Cookies:** Help us analyze usage and improve performance
- **Functional Cookies:** Remember your preferences and settings
- **Analytics Cookies:** Provide insights into user behavior

Managing Cookies

You can control cookies through your browser settings. Note that disabling certain cookies may affect Service functionality.

Third-Party Services

Our Service may integrate with third-party services. This Privacy Policy does not cover third-party privacy practices. We encourage you to review the privacy policies of any third-party services you use.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. We will notify you of significant changes by:

- Posting the updated policy on our website
- Sending email notifications to registered users
- Providing in-app notifications for material changes

Continued use of our Service after changes constitutes acceptance of the updated Privacy Policy.

Geographic-Specific Provisions

European Economic Area (EEA)

If you are in the EEA, additional rights apply under the General Data Protection Regulation (GDPR), including the right to lodge a complaint with a supervisory authority.

California Residents

California residents have additional rights under the California Consumer Privacy Act (CCPA), including the right to know about personal information collection and the right to non-discrimination.

Other Jurisdictions

We comply with applicable data protection laws in all jurisdictions where we operate.

Contact Information

For questions about this Privacy Policy or our privacy practices, contact us:

FC Safety
Email: privacy@fc-safety.com
Phone: 1-877-665-SAFE (7233)
Address: 19800 MacArthur Blvd., Suite 1070, Irvine, CA 92612

For urgent privacy concerns or data breach notifications, contact our security team at security@fc-safety.com.

Dispute Resolution

If you have concerns about our privacy practices:

1. Contact us directly using the information above
2. File a complaint with the relevant supervisory authority
3. Seek resolution through applicable dispute resolution mechanisms

We are committed to resolving privacy concerns promptly and fairly.

This Privacy Policy is effective as of 10/09/2025 and supersedes all prior versions.